

## **Cookies Policy**

At Transinsular customer protection is a concern without exception, always aware that the exchange of data between users and the Internet requires maximum security in the information collected.

The use of cookies allows customers to access more efficiently and quickly. All information given is treated confidentially and in accordance with all data protection laws. Transinsular assumes the commitment to the privacy of all information collected.

All data provided can be accessed, altered or deleted by its owners, and for this purpose the customer can make a simple request addressed to Transinsular.

### **What are cookies?**

"Cookies" is a text string stored in a specific file and included in Hypertext Transfer Protocol (HTTP) requests and responses. It allows you to record status information while you browse and when you return to a specific website, maintaining HTTP sessions.

### **Why are cookies used?**

- For the website to work more efficiently and faster;
- Improve the level of security when using some restricted area;
- Help collect information that can best serve your interests;
- Collect statistical information to improve how you relate to customers and products.

### **Benefits to customers or users:**

- More safety;
- Do not repeatedly receive questions or information already viewed;

### **Some disadvantages:**

- Some cookies may be installed on the user's browser for some time;
- Some cookies can monitor the user's route through the company's website.

### **What kind of cookies Transinsular uses:**

- Essential - mandatory for the proper functioning of the Internet site (login of users);
- Non-Essential - although not breaking the proper functioning of the website it's used to improve user interaction;
- Little Intrusive – it is used in the user's observation but does not provide any kind of personal information (Google's Analytics);
- Very Intrusive – it is used for the observation of the user, providing personal data. This classification only serves as a reference; it can create a totally new or adapt this to others and vice versa.

Cookie	Designation	Description	Other informations
Google Analytics	_utma _utmb _utmc _utmv _utmz	These cookies are intended to collect information about how visitors use the Internet website. The information collected is intended to help improve the website, and all information collected is strictly anonymous.	For further information please visit the website: <a href="http://www.google.com/analytics/learn/privacy.html">http://www.google.com/analytics/learn/privacy.html</a>
Sessão do Utilizador	ASP.NET_SessionId ASPXAUTH PHPSESSID	This cookie is intended to register the user session allowing you to be logged in whenever you access secure areas such as the client area and in this way prevent this information being requested repeatedly for each page you browse. This cookie only exists while the user is logged in.	

### The Use of Cookies by Transinsular

All browsers allow you to accept, reject or delete cookies by changing the parameters of your internet browser. Changing the parameters can be done through the specific settings of your internet browser. Please be advised that refusing cookies may slow down your site and may not allow access to certain areas of the website.

For more information about cookies, including information about which cookies have been installed and how they can be managed and deleted, visit <http://www.allaboutcookies.org/> or <http://www.allaboutcookies.org>

If you do not want to be detected while visiting the website, you can do so through the link <http://tools.google.com/dlpage/gaoptout>.

You can find the information about the control of cookies according to your internet browser in the following table:

Internet Application Site	Site
Internet Explorer	<a href="http://support.microsoft.com/kb/278835">http://support.microsoft.com/kb/278835</a>
Chrome	<a href="https://www.google.com/chrome/intl/en-GB/more/privacy.html">https://www.google.com/chrome/intl/en-GB/more/privacy.html</a>
Firefox	<a href="http://support.mozilla.org/en-US/kb/Clear%20Recent%20History">http://support.mozilla.org/en-US/kb/Clear%20Recent%20History</a>
Safari	<a href="http://support.apple.com/kb/PH5042">http://support.apple.com/kb/PH5042</a>
Opera	<a href="http://www.opera.com/browser/tutorials/security/privacy/">http://www.opera.com/browser/tutorials/security/privacy/</a>